

2015 Individual Market Plans

Customer Service Numbers

Agent Support (Career Agents): 866-921-6245
 Agent Support (Delegated Agents): 866-921-6245
 Claims/Address/PCP Changes: 800-457-4708
 Billing and Enrollment: 866-464-7932 or 800-922-2551
 Medicare Enrollment Fax: 877-889-9936

Enrollment Application Addresses

Overnight Mail Only
 Humana Medicare Enrollment
 2432 Fortune Drive
 Lexington, KY 40509

Regular Mail
 Medicare Enrollment/SNP
 PO Box 14309
 Lexington, KY 40512

Application Premium Field Note

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STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
VIRGINIA	STATEWIDE	PDP PDP		S5884	065	0	235443	027	\$50.20	Humana Enhanced Prescription Drug Plan (PDP)
VIRGINIA	STATEWIDE	PDP PDP		S5884	132	0	235443	026	\$27.20	Humana Preferred Rx Plan (PDP)
VIRGINIA	STATEWIDE	PDP PDP		S5884	153	0	235443	028	\$15.60	Humana Walmart Rx Plan (PDP)
VIRGINIA	Chesterfield, Dinwiddie, Goochland, Hanover, Henrico, Louisa, Powhatan, Colonial Heights (city), Hopewell (city), Petersburg (city), Richmond (city)	HMO MAPD		H2012	008	0	247230	001	\$17.00	Humana Gold Plus® HMO
VIRGINIA	Bedford, Bland, Botetourt, Craig, Floyd, Franklin, Montgomery, Pulaski, Roanoke, Bedford (city), Radford (city), Roanoke (city), Salem (city)	HMO MAPD		H2012	013	0	250870	001	\$17.00	Humana Gold Plus® HMO
VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe, Bristol (city), Norton (city)	HMO MAPD		H2012	015	0	250928	002	\$95.00	Humana Gold Plus® HMO
VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe, Bristol (city), Norton (city)	HMO MAPD		H2012	016	0	250928	001	\$25.00	Humana Gold Plus® HMO
VIRGINIA	Isle of Wight, James (city), York, Chesapeake (city), Hampton (city), Newport News (city), Norfolk (city), Poquoson (city), Portsmouth (city), Suffolk (city), Virginia Beach (city), Williamsburg (city)	HMO MAPD		H2012	029	0	253857	001	\$17.00	Humana Gold Plus® HMO
VIRGINIA	Chesterfield, Dinwiddie, Hanover, Henrico, Colonial Heights (city), Hopewell (city), Petersburg (city), Richmond (city)	HMO MAPD	Dual-Eligible SNP	H2012	042	0	255967	001	\$28.00	Humana Gold Plus® HMO
VIRGINIA	Chesapeake (city), Hampton (city), Newport News (city), Norfolk (city), Poquoson (city), Portsmouth (city), Suffolk (city), Virginia Beach (city)	HMO MAPD	Dual-Eligible SNP	H2012	042	0	290929	001	\$28.00	Humana Gold Plus® HMO
VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Scott, Tazewell, Washington, Wise, Wythe, Norton (city)	HMO MAPD	Dual-Eligible SNP	H2012	054	0	256153	001	\$29.40	Humana Gold Plus® HMO
VIRGINIA	Albemarle, Buckingham, Fluvanna, Greene, Nelson, Charlottesville (city)	HMO MAPD		H2012	055	0	255987	001	\$17.00	Humana Gold Plus® HMO
VIRGINIA	Chesterfield, Dinwiddie, Hanover, Henrico, Colonial Heights (city), Hopewell (city), Petersburg (city), Richmond (city)	HMO MAPD	Cardiovascular Disease SNP Congestive Heart Failure SNP Diabetes SNP	H2012	060	0	255874	001	\$0.00	Humana Chronic Condition HMO SNP
VIRGINIA	Chesapeake (city), Hampton (city), Newport News (city), Norfolk (city), Poquoson (city), Portsmouth (city), Suffolk (city), Virginia Beach (city)	HMO MAPD	Cardiovascular Disease SNP Congestive Heart Failure SNP Diabetes SNP	H2012	060	0	290861	001	\$0.00	Humana Chronic Condition HMO SNP
VIRGINIA	Arlington, Fauquier, Loudoun, Prince William, Alexandria (city), Falls Church (city), Manassas (city), Manassas Park (city)	HMO MAPD		H2012	087	0	258165	001	\$37.00	Humana Gold Plus® HMO
VIRGINIA	Augusta, Henry, Danville (city), Martinsville (city), Staunton (city), Waynesboro (city)	PFFS MAPD		H2944	078	0	247004	002	\$95.00	Humana Gold Choice® PFFS

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VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe, Bristol (city), Norton (city)	LPO MAPD		H6609	092	0	290998	001	\$53.00	HumanaChoice® PPO
VIRGINIA	Culpeper, Fauquier, Madison, Page, Rappahannock, Warren	LPO MAPD		H6609	095	0	291041	001	\$77.00	HumanaChoice® PPO
VIRGINIA	Accomack, Essex, Lancaster, Middlesex, Northampton, Northumberland, Richmond, Westmoreland	LPO MAPD		H6609	095	0	291042	001	\$77.00	HumanaChoice® PPO
VIRGINIA	King George, Orange, Spotsylvania, Stafford, Fredericksburg (city)	LPO MAPD		H6609	095	0	291043	001	\$77.00	HumanaChoice® PPO
VIRGINIA	Arlington, Clarke, Loudoun, Prince William, Alexandria (city), Falls Church (city), Manassas (city), Manassas Park (city)	LPO MAPD		H6609	096	0	290825	001	\$63.00	HumanaChoice® PPO
VIRGINIA	Amelia, Caroline, Charlotte, Chesterfield, Cumberland, Dinwiddie, Goochland, Hanover, Henrico, King and Queen, Louisa, Lunenburg, New Kent, Nottoway, Powhatan, Prince George, Sussex, Colonial Heights (city), Hopewell (city), Petersburg (city), Richmond (city)	LPO MAPD		H6609	098	0	290863	001	\$48.00	HumanaChoice® PPO
VIRGINIA	Alleghany, Bedford, Bland, Botetourt, Craig, Floyd, Franklin, Giles, Montgomery, Pulaski, Roanoke, Bedford (city), Covington (city), Radford (city), Roanoke (city), Salem (city)	LPO MAPD		H6609	100	0	290935	001	\$62.00	HumanaChoice® PPO
VIRGINIA	Gloucester, Isle of Wight, James (city), Southampton, Surry, York, Chesapeake (city), Franklin (city), Hampton (city), Newport News (city), Norfolk (city), Poquoson (city), Portsmouth (city), Suffolk (city), Virginia Beach (city), Williamsburg (city)	LPO MAPD		H6609	101	0	290860	001	\$47.00	HumanaChoice® PPO
VIRGINIA	Frederick, Shenandoah, Winchester (city)	LPO MAPD		H6609	117	0	290954	001	\$52.00	HumanaChoice® PPO
VIRGINIA	Chesterfield, Hanover, Henrico, Colonial Heights (city), Hopewell (city), Petersburg (city), Richmond (city)	HMO MAPD		H6622	004	0	290678	001	\$0.00	Humana Gold Plus® HMO
VIRGINIA	Chesapeake (city), Hampton (city), Newport News (city), Norfolk (city), Portsmouth (city), Virginia Beach (city)	HMO MAPD		H6622	005	0	290679	001	\$0.00	Humana Gold Plus® HMO
VIRGINIA	Alleghany, Amherst, Appomattox, Bedford, Bland, Botetourt, Buckingham, Chesterfield, Craig, Essex, Floyd, Giles, Gloucester, Goochland, Halifax, Hanover, Henrico, Isle of Wight, Lancaster, Middlesex, Northumberland, Nottoway, Orange, Powhatan, Prince Edward, Pulaski, Richmond, Roanoke, Rockbridge, Southampton, York, Bedford (city), Buena Vista (city), Chesapeake (city), Covington (city), Hampton (city), Lexington (city), Newport News (city), Norfolk (city), Petersburg (city), Portsmouth (city), Radford (city), Richmond (city), Roanoke (city), Salem (city), Suffolk (city), Virginia Beach (city), Williamsburg (city)	PFFS MAPD		H8145	003	0	250877	001	\$67.00	Humana Gold Choice® PFFS
VIRGINIA	Bath, Brunswick, Carroll, Culpeper, Fauquier, Greensville, Highland, King George, Loudoun, Mecklenburg, Northampton, Page, Patrick, Pittsylvania, Rappahannock, Rockingham, Shenandoah, Spotsylvania, Stafford, Westmoreland, Alexandria (city), Emporia (city), Falls Church (city), Fredericksburg (city), Galax (city), Harrisonburg (city), Winchester (city)	PFFS MAPD		H8145	004	0	250877	004	\$77.00	Humana Gold Choice® PFFS

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VIRGINIA	Bedford, Bland, Botetourt, Buckingham, Chesterfield, Craig, Essex, Floyd, Giles, Gloucester, Goochland, Hanover, Henrico, Isle of Wight, Lancaster, Middlesex, Northumberland, Nottoway, Orange, Powhatan, Prince Edward, Richmond, Roanoke, Southampton, York, Bedford (city), Chesapeake (city), Hampton (city), Newport News (city), Norfolk (city), Petersburg (city), Portsmouth (city), Radford (city), Richmond (city), Roanoke (city), Salem (city), Suffolk (city), Virginia Beach (city), Williamsburg (city)	PFFS MA		H8145	042	0	250877	005	\$22.00	Humana Gold Choice® PFFS
VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Smyth, Tazewell, Washington, Wise, Wythe, Bristol (city)	PFFS MAPD		H8145	091	0	250959	002	\$69.00	Humana Gold Choice® PFFS
VIRGINIA	Buchanan, Dickenson, Grayson, Lee, Russell, Smyth, Tazewell, Washington, Wise, Wythe, Bristol (city)	PFFS MA		H8145	108	0	250959	003	\$0.00	Humana Gold Choice® PFFS
VIRGINIA	Accomack, Albemarle, Alleghany, Amelia, Amherst, Appomattox, Arlington, Augusta, Bath, Bedford, Bland, Botetourt, Brunswick, Buchanan, Buckingham, Campbell, Caroline, Carroll, Charles (city), Charlotte, Chesterfield, Clarke, Craig, Culpeper, Cumberland, Dickenson, Dinwiddie, Essex, Fairfax, Fauquier, Floyd, Fluvanna, Franklin, Frederick, Giles, Gloucester, Goochland, Grayson, Greene, Greensville, Halifax, Hanover, Henrico, Henry, Highland, Isle of Wight, James (city), King and Queen, King George, King William, Lancaster, Lee, Loudoun, Louisa, Lunenburg, Madison, Mathews, Mecklenburg, Middlesex, Montgomery, Nelson, New Kent, Northampton, Northumberland, Nottoway, Orange, Page, Patrick, Pittsylvania, Powhatan, Prince Edward, Prince George, Prince William, Pulaski, Rappahannock, Richmond, Roanoke, Rockbridge, Rockingham, Russell, Scott, Shenandoah, Smyth, Southampton, Spotsylvania, Stafford, Surry, Sussex, Tazewell, Warren, Washington, Westmoreland, Wise, Wythe, York, Alexandria (city), Bedford (city), Bristol (city), Buena Vista (city), Charlottesville (city), Chesapeake (city), Colonial Heights (city), Covington (city), Danville (city), Emporia (city), Fairfax (city), Falls Church (city), Franklin (city), Fredericksburg (city), Galax (city), Hampton (city), Harrisonburg (city), Hopewell (city), Lexington (city), Lynchburg (city), Manassas (city), Manassas Park (city), Martinsville (city), Newport News (city), Norfolk (city), Norton (city), Petersburg (city), Poquoson (city), Portsmouth (city), Radford (city), Richmond (city), Roanoke (city), Salem (city), Staunton (city), Suffolk (city), Virginia Beach (city), Waynesboro (city), Williamsburg (city), Winchester (city), Clifton Forge (city), South Boston (city)	RPPO MA		R5826	063	0	235452	018	\$0.00	HumanaChoice® PPO

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