

2015 Individual Market Plans

Customer Service Numbers

Agent Support (Career Agents): 866-921-6245
 Agent Support (Delegated Agents): 866-921-6245
 Claims/Address/PCP Changes: 800-457-4708
 Billing and Enrollment: 866-464-7932 or 800-922-2551
 Medicare Enrollment Fax: 877-889-9936

Enrollment Application Addresses

Overnight Mail Only
 Humana Medicare Enrollment
 2432 Fortune Drive
 Lexington, KY 40509

Regular Mail
 Medicare Enrollment/SNP
 PO Box 14309
 Lexington, KY 40512

Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
NORTH CAROLINA	STATEWIDE	PDP PDP		S5884	066	0	235419	026	\$50.60	Humana Enhanced Prescription Drug Plan (PDP)
NORTH CAROLINA	STATEWIDE	PDP PDP		S5884	133	0	235419	025	\$25.70	Humana Preferred Rx Plan (PDP)
NORTH CAROLINA	STATEWIDE	PDP PDP		S5884	154	0	235419	027	\$15.70	Humana Walmart Rx Plan (PDP)
NORTH CAROLINA	Alexander, Anson, Burke, Cabarrus, Caldwell, Catawba, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, Union	HMO MAPD		H1036	137	0	258155	001	\$0.00	Humana Gold Plus® HMO
NORTH CAROLINA	Alamance, Alleghany, Ashe, Caswell, Davidson, Davie, Forsyth, Guilford, Person, Randolph, Rockingham, Stokes, Wilkes, Yadkin	HMO MAPD		H1036	138	0	258212	001	\$0.00	Humana Gold Plus® HMO
NORTH CAROLINA	Anson, Cabarrus, Gaston, Lincoln, Mecklenburg, Rowan, Stanly, Union	HMO MAPD	Dual-Eligible SNP	H1036	167	0	256048	001	\$29.30	Humana Gold Plus® HMO
NORTH CAROLINA	Alamance, Alleghany, Ashe, Caswell, Davidson, Davie, Forsyth, Guilford, Person, Randolph, Rockingham, Stokes, Wilkes, Yadkin	HMO MAPD	Dual-Eligible SNP	H1036	168	0	256038	001	\$29.30	Humana Gold Plus® HMO
NORTH CAROLINA	Anson, Cabarrus, Gaston, Lincoln, Mecklenburg, Rowan, Stanly, Union	HMO MAPD	Cardiovascular Disease SNP Congestive Heart Failure SNP Diabetes SNP	H1036	184	0	256039	001	\$0.00	Humana Chronic Condition HMO SNP
NORTH CAROLINA	Wake	HMO MAPD		H1036	233	0	290632	001	\$0.00	Humana Gold Plus® HMO
NORTH CAROLINA	Buncombe, Burke	PFFS MAPD		H2944	133	0	246990	003	\$65.00	Humana Gold Choice® PFFS
NORTH CAROLINA	Columbus, Cumberland, Currituck	LPPO MAPD		H5525	026	0	290775	001	\$55.00	HumanaChoice® PPO
NORTH CAROLINA	Anson, Cabarrus, Gaston, Lincoln, Mecklenburg, Rowan, Stanly, Union	LPPO MAPD		H6609	125	0	290942	001	\$42.00	HumanaChoice® PPO
NORTH CAROLINA	Alexander, Avery, Buncombe, Caldwell, Catawba, Chatham, Cherokee, Clay, Cleveland, Franklin, Graham, Haywood, Henderson, Iredell, Jackson, Lee, McDowell, Macon, Madison, Mitchell, Montgomery, Moore, Orange, Polk, Rutherford, Swain, Transylvania, Vance, Warren, Watauga, Yancey	LPPO MAPD		H6609	125	0	290943	001	\$42.00	HumanaChoice® PPO
NORTH CAROLINA	Durham, Wake	LPPO MAPD		H6609	125	0	290945	001	\$42.00	HumanaChoice® PPO
NORTH CAROLINA	Alamance, Alleghany, Ashe, Caswell, Davidson, Davie, Forsyth, Guilford, Person, Randolph, Rockingham, Stokes, Wilkes, Yadkin	LPPO MAPD		H6609	125	0	290946	001	\$42.00	HumanaChoice® PPO

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NORTH CAROLINA	Alexander, Anson, Avery, Bertie, Caswell, Catawba, Cherokee, Chowan, Davidson, Davie, Forsyth, Gaston, Gates, Henderson, Lincoln, Madison, Mecklenburg, Rowan, Scotland, Union, Watauga, Yancey	PFFS MAPD		H8145	063	0	250961	001	\$65.00	Humana Gold Choice® PFFS
NORTH CAROLINA	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Burke, Cabarrus, Caldwell, Camden, Carteret, Caswell, Catawba, Chatham, Cherokee, Chowan, Clay, Cleveland, Columbus, Craven, Cumberland, Currituck, Dare, Davidson, Davie, Duplin, Durham, Edgecombe, Forsyth, Franklin, Gaston, Gates, Graham, Granville, Greene, Guilford, Halifax, Harnett, Haywood, Henderson, Hertford, Hoke, Hyde, Iredell, Jackson, Johnston, Jones, Lee, Lenoir, Lincoln, McDowell, Macon, Madison, Martin, Mecklenburg, Mitchell, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Orange, Pamlico, Pasquotank, Pender, Perquimans, Person, Pitt, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stanly, Stokes, Surry, Swain, Transylvania, Tyrrell, Union, Vance, Wake, Warren, Washington, Watauga, Wayne, Wilkes, Wilson, Yadkin, Yancey	RPPO MA		R5826	063	0	235362	018	\$0.00	HumanaChoice® PPO
NORTH CAROLINA	Alamance, Alexander, Alleghany, Anson, Ashe, Avery, Beaufort, Bertie, Bladen, Brunswick, Buncombe, Burke, Cabarrus, Caldwell, Camden, Carteret, Caswell, Catawba, Chatham, Cherokee, Chowan, Clay, Cleveland, Columbus, Craven, Cumberland, Currituck, Dare, Davidson, Davie, Duplin, Durham, Edgecombe, Forsyth, Franklin, Gaston, Gates, Graham, Granville, Greene, Guilford, Halifax, Harnett, Haywood, Henderson, Hertford, Hoke, Hyde, Iredell, Jackson, Johnston, Jones, Lee, Lenoir, Lincoln, McDowell, Macon, Madison, Martin, Mecklenburg, Mitchell, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Orange, Pamlico, Pasquotank, Pender, Perquimans, Person, Pitt, Polk, Randolph, Richmond, Robeson, Rockingham, Rowan, Rutherford, Sampson, Scotland, Stanly, Stokes, Surry, Swain, Transylvania, Tyrrell, Union, Vance, Wake, Warren, Washington, Watauga, Wayne, Wilkes, Wilson, Yadkin, Yancey	RPPO MAPD		R5826	079	0	235362	019	\$77.00	HumanaChoice® PPO