

## 2015 Individual Market Plans

### Customer Service Numbers

Agent Support (Career Agents): 866-921-6245  
 Agent Support (Delegated Agents): 866-921-6245  
 Claims/Address/PCP Changes: 800-457-4708  
 Billing and Enrollment: 866-464-7932 or 800-922-2551  
 Medicare Enrollment Fax: 877-889-9936

### Enrollment Application Addresses

#### Overnight Mail Only

Humana Medicare Enrollment  
 2432 Fortune Drive  
 Lexington, KY 40509

#### Regular Mail

Medicare Enrollment/SNP  
 PO Box 14309  
 Lexington, KY 40512

### Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
NEW MEXICO	STATEWIDE	PDP PDP		S5884	024	0	235447	009	\$47.80	Humana Enhanced Prescription Drug Plan (PDP)
NEW MEXICO	STATEWIDE	PDP PDP		S5884	110	0	235447	029	\$20.20	Humana Preferred Rx Plan (PDP)
NEW MEXICO	STATEWIDE	PDP PDP		S5884	172	0	235447	030	\$15.60	Humana Walmart Rx Plan (PDP)
NEW MEXICO	Bernalillo, Sandoval, San Miguel, Santa Fe, Torrance, Valencia	HMO MAPD		H2649	029	0	258408	001	\$0.00	Humana Gold Plus® HMO
NEW MEXICO	Dona Ana, Luna, Otero	LPPO MA		H6609	111	0	291021	001	\$0.00	HumanaChoice® PPO
NEW MEXICO	Bernalillo, Catron, Cibola, Colfax, Curry, De Baca, Grant, Guadalupe, Lincoln, Los Alamos, McKinley, Quay, Rio Arriba, Roosevelt, Sandoval, San Miguel, Santa Fe, Sierra, Socorro, Taos, Torrance, Union, Valencia	LPPO MA		H6609	111	0	291022	001	\$0.00	HumanaChoice® PPO
NEW MEXICO	Dona Ana, Luna, Otero	LPPO MAPD		H6609	114	0	290977	001	\$32.00	HumanaChoice® PPO
NEW MEXICO	Bernalillo, Catron, Cibola, Colfax, Curry, De Baca, Grant, Guadalupe, Lincoln, Los Alamos, McKinley, Quay, Rio Arriba, Roosevelt, Sandoval, San Miguel, Santa Fe, Sierra, Socorro, Taos, Torrance, Union, Valencia	LPPO MAPD		H6609	115	0	291029	001	\$33.00	HumanaChoice® PPO
NEW MEXICO	Bernalillo, Colfax, Dona Ana, Grant, Lincoln, Luna, Otero, Rio Arriba, Roosevelt, Sandoval, San Miguel, Santa Fe, Sierra, Taos, Torrance, Valencia	PFFS MAPD		H8145	078	0	251056	001	\$60.00	Humana Gold Choice® PFFS