

## 2015 Individual Market Plans

### Customer Service Numbers

Agent Support (Career Agents): 866-921-6245  
 Agent Support (Delegated Agents): 866-921-6245  
 Claims/Address/PCP Changes: 800-457-4708  
 Billing and Enrollment: 866-464-7932 or 800-922-2551  
 Medicare Enrollment Fax: 877-889-9936

### Enrollment Application Addresses

#### Overnight Mail Only

Humana Medicare Enrollment  
 2432 Fortune Drive  
 Lexington, KY 40509

#### Regular Mail

Medicare Enrollment/SNP  
 PO Box 14309  
 Lexington, KY 40512

### Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
MAINE	STATEWIDE	PDP PDP		S5884	092	0	239618	028	\$58.90	Humana Enhanced Prescription Drug Plan (PDP)
MAINE	STATEWIDE	PDP PDP		S5884	101	0	239618	026	\$25.90	Humana Preferred Rx Plan (PDP)
MAINE	STATEWIDE	PDP PDP		S5884	148	0	239618	029	\$15.60	Humana Walmart Rx Plan (PDP)
MAINE	Androscoggin, Cumberland, Sagadahoc, York	LPPO MAPD		H5525	019	0	290999	001	\$178.00	HumanaChoice® PPO
MAINE	Kennebec, Knox, Oxford, Waldo	LPPO MAPD		H5525	019	0	291034	001	\$178.00	HumanaChoice® PPO
MAINE	Piscataquis, Somerset	LPPO MAPD		H5525	019	0	291045	001	\$178.00	HumanaChoice® PPO
MAINE	Androscoggin, Cumberland, Sagadahoc, York	HMO MAPD		H5619	001	0	255941	001	\$0.00	Humana Gold Plus® HMO
MAINE	Androscoggin, Cumberland, York	HMO MAPD	Dual-Eligible SNP	H5619	003	0	255974	001	\$20.60	Humana Gold Plus® HMO
MAINE	Kennebec, Knox, Oxford, Penobscot, Waldo	HMO MAPD		H5619	007	0	255959	001	\$32.00	Humana Gold Plus® HMO
MAINE	Knox, Oxford	HMO MAPD	Dual-Eligible SNP	H5619	009	0	255982	001	\$29.30	Humana Gold Plus® HMO
MAINE	Androscoggin, Cumberland, Sagadahoc, York	HMO MAPD		H5619	011	0	255941	002	\$23.30	Humana Gold Plus® HMO