

2015 Individual Market Plans

Customer Service Numbers

Agent Support (Career Agents): 866-921-6245
 Agent Support (Delegated Agents): 866-921-6245
 Claims/Address/PCP Changes: 800-457-4708
 Billing and Enrollment: 866-464-7932 or 800-922-2551
 Medicare Enrollment Fax: 877-889-9936

Enrollment Application Addresses

Overnight Mail Only
 Humana Medicare Enrollment
 2432 Fortune Drive
 Lexington, KY 40509

Regular Mail
 Medicare Enrollment/SNP
 PO Box 14309
 Lexington, KY 40512

Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
IOWA	STATEWIDE	PDP PDP		S5884	083	0	235408	026	\$49.30	Humana Enhanced Prescription Drug Plan (PDP)
IOWA	STATEWIDE	PDP PDP		S5884	145	0	235408	025	\$25.00	Humana Preferred Rx Plan (PDP)
IOWA	STATEWIDE	PDP PDP		S5884	171	0	235408	027	\$15.70	Humana Walmart Rx Plan (PDP)
IOWA	Benton, Buchanan, Cedar, Clinton, Delaware, Iowa, Johnson, Jones, Linn, Muscatine	HMO MAPD		H0028	001	0	256079	001	\$0.00	Humana Gold Plus® HMO
IOWA	Washington	HMO MAPD		H0028	001	0	290823	001	\$0.00	Humana Gold Plus® HMO
IOWA	Boone, Dallas, Jasper, Madison, Marion, Marshall, Story, Warren	HMO MAPD		H0028	002	0	256088	001	\$0.00	Humana Gold Plus® HMO
IOWA	Polk	HMO MAPD		H0028	002	0	290667	001	\$0.00	Humana Gold Plus® HMO
IOWA	Pottawattamie	HMO MAPD		H0028	003	0	255968	001	\$0.00	Humana Gold Plus® HMO
IOWA	Scott	LPPO MAPD		H1418	008	0	245265	010	\$43.00	HumanaChoice® PPO
IOWA	Pottawattamie	LPPO MAPD		H6609	003	0	290976	001	\$103.00	HumanaChoice® PPO
IOWA	Pottawattamie	LPPO MA		H6609	004	0	290751	001	\$0.00	HumanaChoice® PPO
IOWA	Boone, Dallas, Jasper, Madison, Marion, Marshall, Story, Warren	LPPO MAPD		H6609	138	0	290806	001	\$43.00	HumanaChoice® PPO
IOWA	Benton, Black Hawk, Buchanan, Cedar, Delaware, Iowa, Johnson, Jones, Linn, Muscatine, Polk	LPPO MAPD		H6609	138	0	290809	001	\$43.00	HumanaChoice® PPO
IOWA	Washington	LPPO MAPD		H6609	138	0	290810	001	\$43.00	HumanaChoice® PPO

2015 Individual Market Plans

Customer Service Numbers

Agent Support (Career Agents): 866-921-6245
 Agent Support (Delegated Agents): 866-921-6245
 Claims/Address/PCP Changes: 800-457-4708
 Billing and Enrollment: 866-464-7932 or 800-922-2551
 Medicare Enrollment Fax: 877-889-9936

Enrollment Application Addresses

Overnight Mail Only
 Humana Medicare Enrollment
 2432 Fortune Drive
 Lexington, KY 40509

Regular Mail
 Medicare Enrollment/SNP
 PO Box 14309
 Lexington, KY 40512

Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
IOWA	Adair, Allamakee, Appanoose, Audubon, Butler, Calhoun, Carroll, Cass, Cerro Gordo, Cherokee, Clayton, Crawford, Davis, Decatur, Dickinson, Emmet, Floyd, Franklin, Fremont, Grundy, Hamilton, Hancock, Hardin, Henry, Humboldt, Ida, Jackson, Jefferson, Kossuth, Lee, Lucas, Lyon, Mahaska, Mills, Monona, Monroe, O'Brien, Osceola, Page, Palo Alto, Plymouth, Pocahontas, Polk, Poweshiek, Ringgold, Sac, Sioux, Tama, Union, Van Buren, Wapello, Wayne, Webster, Winnebago, Winneshiek, Woodbury, Worth, Wright	LPPO MA		H6609	139	0	290805	001	\$0.00	HumanaChoice® PPO
IOWA	Boone, Buena Vista, Dallas, Harrison, Jasper, Keokuk, Madison, Marion, Marshall, Story, Warren	LPPO MA		H6609	139	0	290807	001	\$0.00	HumanaChoice® PPO
IOWA	Benton, Black Hawk, Buchanan, Cedar, Clinton, Delaware, Iowa, Johnson, Jones, Linn, Muscatine	LPPO MA		H6609	139	0	290808	001	\$0.00	HumanaChoice® PPO
IOWA	Washington	LPPO MA		H6609	139	0	290812	001	\$0.00	HumanaChoice® PPO
IOWA	Adair, Allamakee, Appanoose, Audubon, Butler, Calhoun, Carroll, Cass, Cerro Gordo, Cherokee, Clayton, Crawford, Davis, Decatur, Dickinson, Emmet, Floyd, Franklin, Fremont, Grundy, Hamilton, Hancock, Hardin, Henry, Humboldt, Ida, Jackson, Jefferson, Kossuth, Lee, Lucas, Lyon, Mahaska, Mills, Monona, Monroe, O'Brien, Osceola, Page, Palo Alto, Plymouth, Pocahontas, Poweshiek, Ringgold, Sac, Sioux, Tama, Union, Van Buren, Wapello, Wayne, Webster, Winnebago, Winneshiek, Woodbury, Worth, Wright	LPPO MAPD		H6609	140	0	290902	001	\$55.00	HumanaChoice® PPO
IOWA	Buena Vista, Harrison, Keokuk	LPPO MAPD		H6609	140	0	290930	001	\$55.00	HumanaChoice® PPO
IOWA	Clinton	LPPO MAPD		H6609	140	0	290933	001	\$55.00	HumanaChoice® PPO
IOWA	Adair, Adams, Audubon, Buena Vista, Calhoun, Carroll, Cherokee, Dickinson, Emmet, Harrison, Humboldt, Ida, Louisa, Lyon, Madison, Pocahontas, Sac, Sioux, Union, Van Buren, Washington, Webster	PFFS MAPD		H8145	127	0	253810	001	\$77.00	Humana Gold Choice® PFFS
IOWA	Adair, Adams, Audubon, Buena Vista, Calhoun, Carroll, Cherokee, Dickinson, Emmet, Harrison, Humboldt, Ida, Louisa, Lyon, Madison, Pocahontas, Sac, Sioux, Union, Van Buren, Washington, Webster	PFFS MA		H8145	155	0	253810	002	\$0.00	Humana Gold Choice® PFFS