

2015 Individual Market Plans

Customer Service Numbers

Agent Support (Career Agents): 866-921-6245
 Agent Support (Delegated Agents): 866-921-6245
 Claims/Address/PCP Changes: 800-457-4708
 Billing and Enrollment: 866-464-7932 or 800-922-2551
 Medicare Enrollment Fax: 877-889-9936

Enrollment Application Addresses

Overnight Mail Only
 Humana Medicare Enrollment
 2432 Fortune Drive
 Lexington, KY 40509

Regular Mail
 Medicare Enrollment/SNP
 PO Box 14309
 Lexington, KY 40512

Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
ARKANSAS	STATEWIDE	PDP PDP		S5884	077	0	235390	030	\$51.10	Humana Enhanced Prescription Drug Plan (PDP)
ARKANSAS	STATEWIDE	PDP PDP		S5884	141	0	235390	029	\$26.80	Humana Preferred Rx Plan (PDP)
ARKANSAS	STATEWIDE	PDP PDP		S5884	165	0	235390	031	\$15.60	Humana Walmart Rx Plan (PDP)
ARKANSAS	Hempstead, Howard, Little River, Miller, Sevier	HMO MAPD		H2012	080	0	255880	001	\$0.00	Humana Gold Plus® HMO
ARKANSAS	Hempstead, Little River, Marion, Miller, Sevier	HMO MAPD	Dual-Eligible SNP	H2012	081	0	255969	001	\$24.80	Humana Gold Plus® HMO
ARKANSAS	Baxter, Benton, Boone, Carroll, Crawford, Franklin, Fulton, Johnson, Madison, Searcy, Sebastian, Washington	HMO MAPD	Dual-Eligible SNP	H2012	081	0	258515	001	\$24.80	Humana Gold Plus® HMO
ARKANSAS	Cleburne, Conway, Garland, Howard, Independence, IZARD, Jefferson, Lonoke, Perry, Pope, Pulaski, Randolph, Saline, Sharp, Van Buren, White	HMO MAPD	Dual-Eligible SNP	H2012	081	0	258563	001	\$24.80	Humana Gold Plus® HMO
ARKANSAS	Cleburne, Conway, Garland, Independence, IZARD, Lonoke, Perry, Pulaski, Randolph, Saline, Sharp, Van Buren, White	HMO MAPD		H2012	082	0	255971	001	\$34.00	Humana Gold Plus® HMO
ARKANSAS	Benton, Crawford, Jefferson, Sebastian, Washington	HMO MAPD		H2012	099	1	290620	001	\$0.00	Humana Gold Plus® HMO
ARKANSAS	Baxter, Boone, Carroll, Franklin, Fulton, Johnson, Madison, Marion, Pope, Searcy	HMO MAPD		H2012	099	2	247000	002	\$23.00	Humana Gold Plus® HMO

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ARKANSAS	Crittenden	LPPO MAPD		H6609	088	0	290971	001	\$53.00	HumanaChoice® PPO
ARKANSAS	Baxter, Benton, Boone, Carroll, Crawford, Franklin, Fulton, Johnson, Logan, Madison, Marion, Newton, Scott, Searcy, Sebastian, Washington, Yell	LPPO MAPD		H6609	123	0	291008	001	\$85.00	HumanaChoice® PPO
ARKANSAS	Clark, Cleburne, Conway, Craighead, Dallas, Faulkner, Garland, Grant, Greene, Hot Spring, IZARD, Jefferson, Lee, Lonoke, Montgomery, Perry, Phillips, Poinsett, Polk, Pope, Pulaski, Randolph, St. Francis, Saline, Sharp, Van Buren, White, Woodruff	LPPO MAPD		H6609	123	0	291010	001	\$85.00	HumanaChoice® PPO
ARKANSAS	Baxter, Benton, Boone, Carroll, Crawford, Franklin, Fulton, Johnson, Logan, Madison, Marion, Newton, Scott, Searcy, Sebastian, Washington, Yell	LPPO MAPD		H6609	126	0	290937	001	\$58.00	HumanaChoice® PPO
ARKANSAS	Clark, Cleburne, Conway, Craighead, Dallas, Faulkner, Garland, Grant, Greene, Hot Spring, IZARD, Jefferson, Lee, Lonoke, Montgomery, Perry, Phillips, Poinsett, Polk, Pope, Pulaski, Randolph, St. Francis, Saline, Sharp, Van Buren, White, Woodruff	LPPO MAPD		H6609	126	0	290938	001	\$58.00	HumanaChoice® PPO
ARKANSAS	Arkansas, Ashley, Baxter, Benton, Carroll, Cleburne, Conway, Craighead, Crawford, Crittenden, Cross, Dallas, Faulkner, Franklin, Fulton, Garland, Greene, Hot Spring, Independence, Jackson, Jefferson, Johnson, Lawrence, Lee, Logan, Marion, Monroe, Montgomery, Pope, Prairie, Pulaski, Randolph, Saline, Scott, Sebastian, Sharp, Stone, Union, Van Buren, Washington, White, Woodruff	PFFS MA		H8145	120	0	250944	004	\$15.00	Humana Gold Choice® PFFS
ARKANSAS	Arkansas, Baxter, Benton, Carroll, Cleburne, Conway, Craighead, Crawford, Crittenden, Cross, Dallas, Faulkner, Franklin, Fulton, Garland, Greene, Hot Spring, Independence, Jackson, Jefferson, Johnson, Lawrence, Lee, Logan, Marion, Monroe, Montgomery, Pope, Pulaski, Randolph, Saline, Scott, Sebastian, Sharp, Van Buren, Washington, White, Woodruff	PFFS MAPD		H8145	122	0	250944	002	\$95.00	Humana Gold Choice® PFFS

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ARKANSAS	Arkansas, Ashley, Baxter, Benton, Boone, Bradley, Calhoun, Carroll, Chicot, Clark, Clay, Cleburne, Cleveland, Columbia, Conway, Craighead, Crawford, Crittenden, Cross, Dallas, Desha, Drew, Faulkner, Franklin, Fulton, Garland, Grant, Greene, Hempstead, Hot Spring, Howard, Independence, IZARD, Jackson, Jefferson, Johnson, Lafayette, Lawrence, Lee, Lincoln, Little River, Logan, Lonoke, Madison, Marion, Miller, Mississippi, Monroe, Montgomery, Nevada, Newton, Ouachita, Perry, Phillips, Pike, Poinsett, Polk, Pope, Prairie, Pulaski, Randolph, St. Francis, Saline, Scott, Searcy, Sebastian, Sevier, Sharp, Stone, Union, Van Buren, Washington, White, Woodruff, Yell	RPPO MAPD		R5826	010	0	235377	010	\$114.00	HumanaChoice® PPO
ARKANSAS	Arkansas, Ashley, Baxter, Benton, Boone, Bradley, Calhoun, Carroll, Chicot, Clark, Clay, Cleburne, Cleveland, Columbia, Conway, Craighead, Crawford, Crittenden, Cross, Dallas, Desha, Drew, Faulkner, Franklin, Fulton, Garland, Grant, Greene, Hempstead, Hot Spring, Howard, Independence, IZARD, Jackson, Jefferson, Johnson, Lafayette, Lawrence, Lee, Lincoln, Little River, Logan, Lonoke, Madison, Marion, Miller, Mississippi, Monroe, Montgomery, Nevada, Newton, Ouachita, Perry, Phillips, Pike, Poinsett, Polk, Pope, Prairie, Pulaski, Randolph, St. Francis, Saline, Scott, Searcy, Sebastian, Sevier, Sharp, Stone, Union, Van Buren, Washington, White, Woodruff, Yell	RPPO MA		R5826	067	0	235377	018	\$0.00	HumanaChoice® PPO