

## 2015 Individual Market Plans

### Customer Service Numbers

Agent Support (Career Agents): 866-921-6245  
 Agent Support (Delegated Agents): 800-309-3163  
 Claims/Address/PCP Changes: 800-457-4708  
 Billing and Enrollment: 866-464-7932 or 800-922-2551  
 Medicare Enrollment Fax: 877-889-9936

### Enrollment Application Addresses

**Overnight Mail Only**  
 Humana Medicare Enrollment  
 2432 Fortune Drive  
 Lexington, KY 40509

**Regular Mail**  
 Medicare Enrollment/SNP  
 PO Box 14309  
 Lexington, KY 40512

### Application Premium Field Note

If you wish to leave the base premium off the app due to LIS or sales concern, leave the premium field blank. Writing \$0.00 if the premium isn't truly \$0.00 could place the member on the wrong plan.

STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
ALABAMA	STATEWIDE	PDP PDP		S5884	001	0	235389	009	\$54.50	Humana Enhanced Prescription Drug Plan (PDP)
ALABAMA	STATEWIDE	PDP PDP		S5884	106	0	235389	027	\$26.70	Humana Preferred Rx Plan (PDP)
ALABAMA	STATEWIDE	PDP PDP		S5884	158	0	235389	028	\$15.60	Humana Walmart Rx Plan (PDP)
ALABAMA	Bibb, Fayette, Jefferson, Shelby, Tuscaloosa, Walker	HMO MAPD		H2012	002	0	247214	001	\$23.00	Humana Gold Plus® HMO
ALABAMA	Baldwin, Clarke, Escambia, Mobile	HMO MAPD		H2012	003	0	247219	001	\$0.00	Humana Gold Plus® HMO
ALABAMA	Baldwin, Clarke, Escambia, Mobile	HMO MAPD		H2012	051	0	247219	002	\$77.00	Humana Gold Plus® HMO
ALABAMA	Bibb, Fayette, Jefferson, Shelby, Tuscaloosa, Walker	HMO MAPD	Dual-Eligible SNP	H2012	070	0	256077	001	\$30.20	Humana Gold Plus® HMO
ALABAMA	Limestone, Madison	HMO MAPD	Dual-Eligible SNP	H2012	070	0	256078	001	\$30.20	Humana Gold Plus® HMO
ALABAMA	Baldwin, Clarke, Escambia, Mobile	HMO MAPD	Dual-Eligible SNP	H2012	070	0	256086	001	\$30.20	Humana Gold Plus® HMO
ALABAMA	Limestone, Madison	HMO MAPD		H2012	097	0	250938	003	\$27.00	Humana Gold Plus® HMO
ALABAMA	Baldwin, Clarke, Escambia, Mobile	LPPO MAPD		H5525	020	0	292953	001	\$53.00	HumanaChoice® PPO
ALABAMA	Colbert, Jackson, Lauderdale, Limestone, Madison, Marion, Marshall, Morgan	LPPO MAPD		H6609	097	0	290822	001	\$63.00	HumanaChoice® PPO
ALABAMA	Bibb, Blount, Chilton, Fayette, Jefferson, Shelby, Walker	LPPO MAPD		H6609	099	0	290811	001	\$61.00	HumanaChoice® PPO

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STATE	SERVICE AREA	PRODUCT/ PLAN TYPE	SNP TYPE	CONTRACT	PBP	SEGMENT	GROUP ID	BSN	BASE PREMIUM	PLAN OPTION BUBBLE (for paper app)
ALABAMA	Autauga, Bullock, Elmore, Lowndes, Macon, Montgomery, Wilcox	LPPO MAPD		H6609	118	0	290865	001	\$62.00	HumanaChoice® PPO
ALABAMA	Barbour, Coffee, Dale, Henry, Houston	LPPO MAPD		H6609	119	0	290940	001	\$60.00	HumanaChoice® PPO
ALABAMA	Chambers, Lee, Randolph, Russell	LPPO MAPD		H6609	120	0	290864	001	\$42.00	HumanaChoice® PPO
ALABAMA	Autauga, Baldwin, Clay, Cullman, Fayette, Limestone, Madison, Mobile, Montgomery, Randolph, Shelby, Talladega	PFFS MAPD		H8145	075	0	250940	002	\$94.00	Humana Gold Choice® PFFS
ALABAMA	Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston	RPPO MAPD		R5826	001	0	235421	010	\$70.00	HumanaChoice® PPO
ALABAMA	Autauga, Baldwin, Barbour, Bibb, Blount, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Colbert, Conecuh, Coosa, Covington, Crenshaw, Cullman, Dale, Dallas, DeKalb, Elmore, Escambia, Etowah, Fayette, Franklin, Geneva, Greene, Hale, Henry, Houston, Jackson, Jefferson, Lamar, Lauderdale, Lawrence, Lee, Limestone, Lowndes, Macon, Madison, Marengo, Marion, Marshall, Mobile, Monroe, Montgomery, Morgan, Perry, Pickens, Pike, Randolph, Russell, St. Clair, Shelby, Sumter, Talladega, Tallapoosa, Tuscaloosa, Walker, Washington, Wilcox, Winston	RPPO MA		R5826	065	0	235421	018	\$0.00	HumanaChoice® PPO