Opticare does not use Group ID #’s. They use the Group Name for identification purposes.

If there is a need to use benefits prior to receiving cards, please advise the members as follows:

**Vision insurance is a little different than dental/medical whereas even if the member has a card, the provider is required to call and verify benefits every time.  Therefore, cards are not required to utilize benefits; this is standard for all vision carriers.  This is because of the nature of how & what vision insurance covers - it is usually a 1 time benefit per plan year so the provider has to call to confirm benefits have not been previously used.**

**In order to use the benefit the member simply lets the provider know they have “Opticare of Utah” all providers know to call us, they will require the member Name & DOB to verify benefits.  It is also helpful for them to know the plan name.  This is so that benefits may be honored in case they seek service on a Saturday and coverage would not be verified until the following Monday.  The provider usually will give the benefits pending verification.**